



## Leading Through Crisis Worksheet

Who do you lead?

What is a crisis?

What considerations should any plan include?

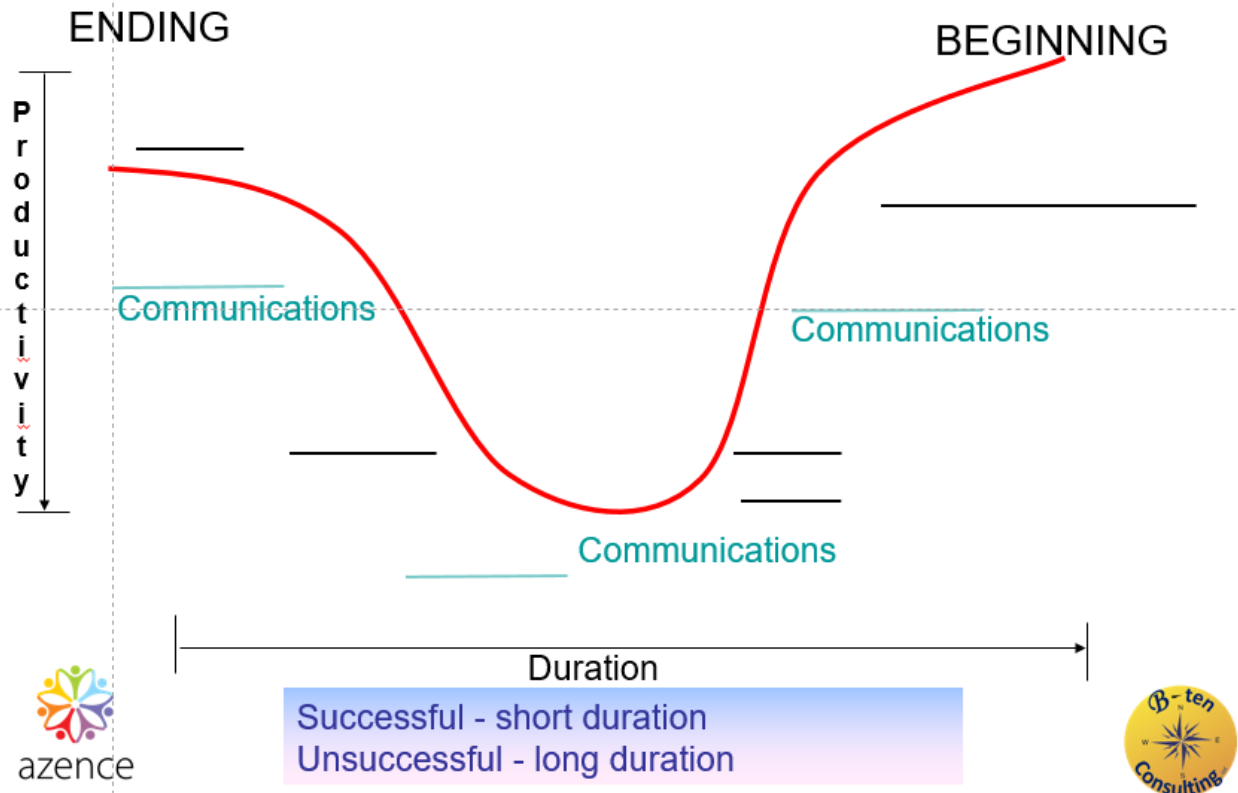
1. Put \_\_\_\_\_ first.
2. Understand \_\_\_\_\_, and educate \_\_\_\_\_.
3. Embrace \_\_\_\_\_.
4. Communicate \_\_\_\_\_, but \_\_\_\_\_.
5. Think \_\_\_\_\_. Leverage your team!
6. Embrace \_\_\_\_\_.
7. Show \_\_\_\_\_.
8. Focus on \_\_\_\_\_.

Leading through crisis is a form of leading change.

I am not in control of what \_\_\_\_\_. I am in control of \_\_\_\_\_.



# The Change Process



On the black lines, fill in the types of emotions you team use to support your team.

What are you going to do TODAY to put people first?

How can you better understand Context?

- How will you increase your awareness?



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- Anticipation – What is your gut telling you?
  
  
  
  
  
  
  
  
  
  
- What is your first step? How will you know it is working?

What do you value? Are your actions congruent with your values?

What message do you need to communicate to your team NOW?

Think Creatively – What are you doing to find an answer to your current problems?



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How can you apply technology differently to help you and your team?

How will you demonstrate to your team you want to learn from them?

What are you going to do to make sure the coming changes are positive?